



NISSAN CERTIFIED PRE-OWNED VEHICLE LIMITED WARRANTY (NPO-4)



For a period of 84 months from the original in-service date or 100,000 miles of vehicle operation, whichever occurs first, Nissan North America, Inc. (Nissan), the distributor of Nissan vehicles in the United States (excluding the U.S. Territories), warrants to the purchaser of this Nissan vehicle in accordance with and subject to the terms and exclusions listed below, that Nissan will repair or replace all covered parts on your vehicle when such repair or replacement is due to a "Mechanical Breakdown" which occurs in the United States (excluding the U.S. Territories) when all other terms and conditions of this Warranty are met.

For the purpose of this Warranty, "miles of operation" means the actual number of miles indicated on the vehicle's odometer, unless the odometer is/has been broken or replaced. In such a situation, Nissan will calculate the total actual number of miles of vehicle operation based on the information available. If ever the odometer is tampered with, and/or is inoperative so that the vehicle's total actual number of miles of operation since manufacture cannot be accurately determined by Nissan, this Limited Warranty will be void.

For the purpose of this Warranty, MECHANICAL BREAKDOWN is defined as the inability of a covered part(s) to perform the function(s) for which it was designed, due solely to defects in materials or faulty workmanship. MECHANICAL BREAKDOWN does not include damage due to negligence, damage caused by an accident, damage to otherwise covered parts due to failure of non-covered parts, or gradual reduction in operating performance due to wear and tear.

WHAT IS COVERED

This Limited Warranty covers any repairs needed due to MECHANICAL BREAKDOWN as described above (at no charge to you for parts, labor, or tax on the parts or labor) for components in the following categories:

ENGINE: Cylinder heads and block and all internal parts, rocker covers and oil pan, valve train and front cover, timing chain and tensioner, oil pump and fuel pump, fuel injectors, intake and exhaust manifolds and turbocharger, flywheel, seals, and gaskets.

TRANSMISSION AND TRANSAXLE: Case and all internal parts, torque converter and converter housing, automatic transmission control module, transfer case and all internal parts, seals and gaskets, and electronic transmission controls.

DRIVETRAIN: Drive shafts, final drive housing and all internal parts, propeller shafts, universal joints, bearings, seals and gaskets.

DEDUCTIBLE: Repairs covered under this Warranty are subject to a deductible of \$50 per component.

REPLACEMENT PARTS: Replacement of any part will be made with a new or remanufactured replacement part manufactured by or for Nissan for use on Nissan vehicles. If a part is not available from Nissan, Nissan may authorize an outside source or a like kind and quality part to be used in the repair.

CAR RENTAL REIMBURSEMENT: If you require alternate transportation due to the MECHANICAL BREAKDOWN of a covered part, this Limited Warranty will provide reimbursement for the actual expenses of substitute transportation up to \$35 per day, to a maximum of five (5) days and \$175 per service visit. Rental must be made from an authorized commercial rental agency or a Nissan dealer. Substitute transportation is based on the Nissan Flat Rate Time required to repair the vehicle according to the following table:

Repair Time Required	Days Allowed	Maximum Reimbursement
0.1 - 8.0 Hours	2	up to \$70
8.1 - 16.0 Hours	3	up to \$105
16.1 - 24.0 Hours	4	up to \$140
24.1 or more Hours	5	up to \$175

WHAT IS NOT COVERED

- Any component not listed in the "WHAT IS COVERED" section of this Limited Warranty.
- Any component of an electrically powered vehicle, i.e., any vehicle whose propulsion is provided by an electric motor and/or power source, is not eligible for and is not covered by this Warranty.
- Suspension, steering, brake and air conditioning components.
- Paint, exhaust system, carpet, glass, upholstery, soft trim, weatherstripping, convertible soft top, moldings, bright metal, clutch disc, clutch cover and housing and throw out bearing (manual transmission), air bag sensors, conversion of the air conditioning system to operate on R134, audio system components, battery and cables, lenses and bulbs, belts and hoses, tires, brake drums, disc brake rotors, wheels, shock absorbers(s), strut inserts, squeaks, rattles, water leaks, wind noise, and constant velocity boots.
- Maintenance service expenses specified in your Owner's Manual such as, but not limited to: engine tune-up, wheel balance and alignment, spark plug and wire replacement/adjustment, timing belt replacement, fluid and lubricant replacement/replenishment, wiper blade replacement, headlight aiming, filter replacement, brake pad and shoe replacement, air conditioning refrigerant replacement/replenishment.

- Any repairs related to loss of performance caused by normal wear and tear unless an actual MECHANICAL BREAKDOWN occurs.
- Any failure due to damage resulting from: accident, fire, theft, flood, water damage (including water ingestion), freezing, alteration or modification, improper repair, improper installation of any Nissan approved accessory, vandalism, explosion, natural disaster, acts of God, environmental condition (including fallout or acid rain), physical damage, or any outside influences.
- Any failure resulting from: lack of scheduled maintenance as specified in your Vehicle Owner's Manual/Maintenance Logbook; misuse (proper use is outlined in your Vehicle Owner's Manual); use of improper or contaminated fuels, fluids or lubricants; failure to maintain proper fluid, coolant or lubricant levels; use of inferior or modified parts; modification of the vehicle beyond the original factory specifications, including installation of non-Nissan approved accessories or components; pulling a trailer or other vehicle that exceeds Nissan's recommendations or exceeds the maximum Gross Vehicle Weight (GVW) of the vehicle; corrosion or any damage or failure due to rust or corrosion; any damage or failure due to or caused by racing or other competition; service adjustments not usually associated with the replacement of parts; any vehicle with an inoperative or altered speedometer so that the actual mileage of the vehicle cannot be determined; any vehicle used for commercial use (such as taxi, limousine, rental, etc.); any expense that is covered by your New Vehicle Warranties, parts warranties or other Agreements; any repair or replacement that has not been authorized by Nissan or in which the information provided to Nissan cannot be verified as accurate or is found to be deceptive.
- This Limited Warranty does not apply to any vehicle and is rendered void if the vehicle has ever been issued a "salvage" or similar title under any state's law; or has ever been deemed a "total loss" or equivalent by any insurance company, such as by cash payment of a claim in lieu of repairs because of a determination that the cost of repairs exceeds the actual cash value of the vehicle.

EXTRA EXPENSES - LIMITATION OF DAMAGES:

THIS WARRANTY DOES NOT COVER INCIDENTAL OR CONSEQUENTIAL DAMAGES SUCH AS LOSS OF USE OF THE VEHICLE, INCONVENIENCE OR COMMERCIAL LOSS.

NISSAN'S MAXIMUM LIABILITY UNDER THIS LIMITED WARRANTY FOR ANY COVERED REPAIR WILL BE THE LESSER OF THE TOTAL AMOUNT TO REPAIR OR THE ACTUAL CASH VALUE OF THE VEHICLE.

LIMITATION OF WARRANTIES AND OTHER WARRANTY TERMS AND STATE LAW RIGHTS:

ANY IMPLIED WARRANTY OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE SHALL BE LIMITED TO THE DURATION OF THIS WRITTEN WARRANTY.

Some states do not allow the exclusion or limitation of incidental or consequential damages or limitations on how long an implied warranty lasts, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

Nissan does not authorize any person to create for it any other warranty, obligation or liability in connection with this vehicle.

WARRANTY NOT TRANSFERABLE

This Warranty is not transferable and is void whenever ownership or lessee of the vehicle changes after coverage under this warranty commences.

OBTAINING WARRANTY SERVICE

To obtain warranty service you must take the vehicle to an authorized Nissan dealer in the UNITED STATES (excluding the U.S. Territories) during regular business hours at your expense, except as otherwise approved by NISSAN. (See the local telephone directory for names and addresses of authorized NISSAN dealers.) You may be required to provide PROOF OF MAINTENANCE to the repairing dealer as outlined in the Vehicle Owner's Manual.

MAINTENANCE AND RECORDS

You are responsible for properly using, maintaining and caring for your vehicle as outlined in your Nissan Owner's Manual. Evidence of the performance of the required maintenance should be kept and may need to be presented as proof of such maintenance in connection with related repairs covered by this Limited Warranty. To assist you in maintaining appropriate records, the service record section of your Warranty Information booklet can be used along with supporting repair invoices, receipts and other such records.

FAILURE TO PROVIDE SUCH EVIDENCE AND/OR FAILURE TO MAINTAIN THE VEHICLE IN ACCORDANCE WITH YOUR OWNER'S MANUAL MAY DISQUALIFY YOU FROM COVERAGE. FOR ADDITIONAL IMPORTANT INFORMATION, PLEASE SEE SECTION UNDER NISSAN OWNER SATISFACTION AND ASSISTANCE.

ROADSIDE ASSISTANCE* BENEFITS

Separate and apart from this Certified Pre-Owned Vehicle Limited Warranty, Nissan is providing you with a Roadside Assistance Package for a period of 84 months from the in-service date of your certified pre-owned vehicle or 100,000 miles on the odometer, whichever occurs earlier. Included in the Roadside Assistance Package are the following:

24-HOUR ROADSIDE ASSISTANCE: Upon receiving your call, a qualified representative will assess your needs and dispatch assistance for the battery boost (jump start); flat tire change (using your spare); delivery of gas (\$5.00 maximum); and/or lock-out assistance, up to a maximum of \$100.00.

TOWING ASSISTANCE: If your vehicle is disabled due to a MECHANICAL BREAKDOWN, the Roadside Assistance Representative will arrange for your vehicle to be towed to the nearest Nissan dealership whenever possible, or to the nearest authorized repair facility. This coverage provides for towing cost not to exceed \$100.00 per claim.

TRIP INTERRUPTION: Emergency travel/trip interruption coverage is provided should a MECHANICAL BREAKDOWN occur when you are 100 miles (or more) away from home. Upon approval by a Roadside Assistance Representative, coverage of the following expenses will apply: alternate transportation, meals, and lodging. Arrangements must be made by the Roadside Assistance Representative and may not exceed a total of \$500.00.

FOR 24-HOUR ROADSIDE ASSISTANCE CALL
(800) 225-2476

*Services provided through Cross Country Motor Club, Inc., Medford, MA 02155-6918, except in Alaska, California, Hawaii, Oregon, Wisconsin and Wyoming, where services are provided through Cross Country Motor Club of California, Inc., Medford, MA 02155-6918.

NISSAN OWNER SATISFACTION AND ASSISTANCE

Both Nissan and your Nissan dealer are dedicated to serving all your automotive needs. Your complete satisfaction with your vehicle and your Nissan dealer are our primary concerns. Your Nissan dealer is available to assist you with all your automobile sales, parts and service requirements.

If, however, a situation arises that you believe has not been addressed to your satisfaction, we ask that you take the following steps:

STEP 1:

Discuss the situation with the dealership management. Your Nissan dealership is best equipped to resolve the matter for you.

STEP 2:

If the concern has still not been addressed to your satisfaction, please contact our Nissan Consumer Affairs Department using our toll free number:

1-800-NISSAN-1
(1-800-647-7261)

The Consumer Affairs Department will ask for the following information:

- Your name, address, and telephone number
- Vehicle identification number (on dashboard)
- Date of purchase
- Current odometer reading
- Your Nissan dealership's name
- Details of the concern

Or you can write to Nissan with the above information at:

Nissan North America, Inc.
Consumer Affairs Department
P.O. Box 191
Gardena, CA 90248

STEP 3:

In the event that you believe Nissan has been unable to satisfactorily address the problem, a special automotive complaint resolution program called AUTO LINE is available to you. The AUTO LINE program is independently operated by the Council of Better Business Bureaus, Inc. (BBB).

For information about the BBB AUTO LINE in your area, please call us (Nissan) at the same toll free number (1-800-NISSAN-1). We will be happy to provide you with the address and phone number of your local BBB office or any other information about AUTO LINE.

Or, you may contact the BBB at:

AUTO LINE
Council of Better Business Bureaus, Inc.
4200 Wilson Blvd.
Arlington, Virginia 22203

If you call, the BBB staff will record the details of your complaint by telephone. They will ask for the same information as in Step 2.

The AUTO LINE program consists of two parts: mediation and arbitration. The AUTO LINE Staff will attempt to provide suggestions for resolving the problem during mediation. If a satisfactory resolution has not been achieved during mediation, you will generally have the opportunity to present your case personally before an impartial person or three person panel. This is the arbitration part of AUTO LINE. The arbitrator(s) will make a decision after the arbitration hearing.

If you accept the decision, it will be legally binding on you and Nissan. If you do not accept the decision, it will not be legally binding on you or Nissan. However, in some states, if the decision is not accepted, it may be introduced either by you or by Nissan as evidence in a subsequent court action. The BBB must send you a final decision in your case within forty (40) days (plus 7 if you have not contacted the proper person from the dealership or Nissan) unless you delay the process.

Some states may specify that complaint resolution processes such as AUTO LINE that are sponsored by the manufacturer or distributor must be used before you may use their state-operated compliant resolution process or before you may file a lawsuit. **In those states, use of AUTO LINE is required prior to using the state operated complaint resolution process or filing litigation.** Otherwise, Nissan does not generally require that AUTO LINE be used.

AUTO LINE may not be available in all states, depending on state law. Nissan does not provide you with information about the availability of AUTO LINE in your state.

Nissan vehicles fewer than three years old from the date of delivery to the first retail buyer or otherwise put into use, and with fewer than 36,000 miles, are eligible for the AUTO LINE program. However, check with Nissan or BBB concerning your eligibility.

SPECIAL ASSISTANCE BEYOND WARRANTY PERIOD

In our continuing effort to convey our total commitment to service and customer satisfaction and as an expression of our goodwill to our customers, Nissan may occasionally offer special assistance which will pay for all or part of vehicle repairs beyond the expiration of the limited warranty period on a case by case basis. Should you experience unusual difficulties with your vehicle, contact your Nissan dealer. If your dealer is unable to assist you, call Nissan Customer Affairs Department (1-800-NISSAN-1) to notify us of your concerns. You will be asked to provide the Vehicle Identification Number (found on vehicle dash, driver's side) along with other pertinent vehicle information. It is important that vehicle maintenance history records be kept in the event they are needed.

Nissan may in addition occasionally offer to pay or reimburse for part or all of the cost of making certain, specific repairs beyond the terms of the warranty for some vehicle models. (Some states refer to such offers as "adjustment programs.") In such circumstances Nissan mails notices to all known registered owners of affected vehicles. You may additionally inquire of your authorized Nissan dealer, or of Nissan directly (through the 1-800-NISSAN-1 phone number), of the applicability of such programs to your vehicle.

PURCHASER/VEHICLE INFORMATION

Purchaser: _____

Policy Number: _____ Deductible: _____

VIN: _____

Year: _____

Make: _____

Model: _____

Agreement Effective

Date: _____ Odometer Reading: _____

Agreement Expiration (whichever occurs first)

Date: _____ Odometer Reading: _____

Dealer: _____

Issuer: NISSAN NORTH AMERICA, INC.

P. O. Box 680
Gardena, CA 90247-0868